

MEGAN RAMONES

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PROFILE

Communications Specialist committed to creating and maintaining positive relationships between clients and the public. Excellent customer service skills, tech-savvy and strategic communications leader possessing exceptional writing and editing skills.

EDUCATION

University of Hawai'i at Manoa - May 2021

Bachelor of Social Sciences | Major: Communications, 3.9 GPA

EXPERIENCE

Freelance Artist

SELF-EMPLOYED, MAY 2018 - PRESENT

- Design logos and create brand identity for local organizations and close friends.
- Photographer graduations, weddings, engagements, and church events
- Videographer for Life Teen Summer Camp, weddings, engagements, and product marketing.

Media Communications Coordinator

RESURRECTION OF THE LORD CATHOLIC CHURCH, DEC 2020 - PRESENT

- Digital communications liaison between internal and external members of the parish.
- Oversee and manage parish's social media presence while sharing upcoming events and parish news
- Created event graphics, infographics, and other multimedia for marketing strategy purposes

Barista Trainer + Social Media Coordinator

STARBUCKS HAWAII, DEC 2018 - PRESENT

- Focused on making the moment right, anticipating customer needs, and giving exceptional customer service
 - Maintained store Instagram page and created content to increase community engagement
 - Able to work under pressure and maintained a calm demeanor at all times
 - Collaborative problem-solver focused on supporting team while performing different tasks at hand
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TECHNICAL & SOFT SKILLS

- Software: Microsoft Office; G Suite; Canva, Adobe Creative Suite
- Social Media: Instagram, Snapchat, Twitter, Facebook, LinkedIn
- Soft: Written Communication, Deadline Driven, Adaptability, Empathy, Collaboration, Proactive